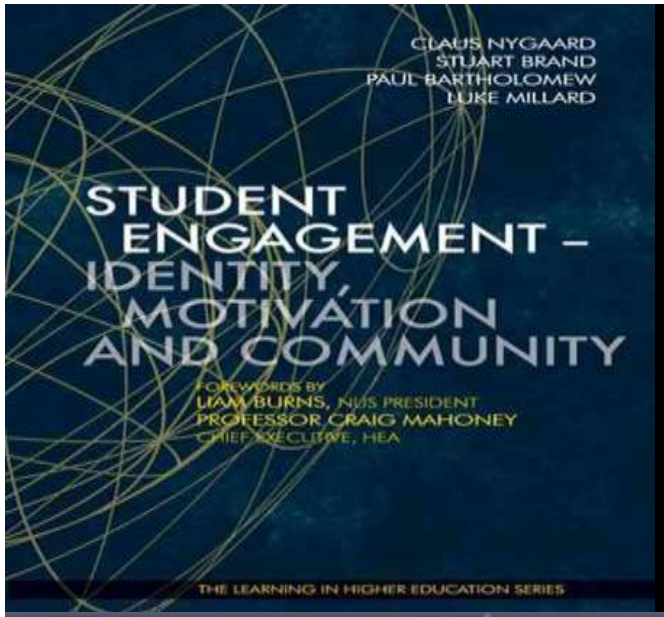
Online Centre for Achievement and Progression (OCAP)

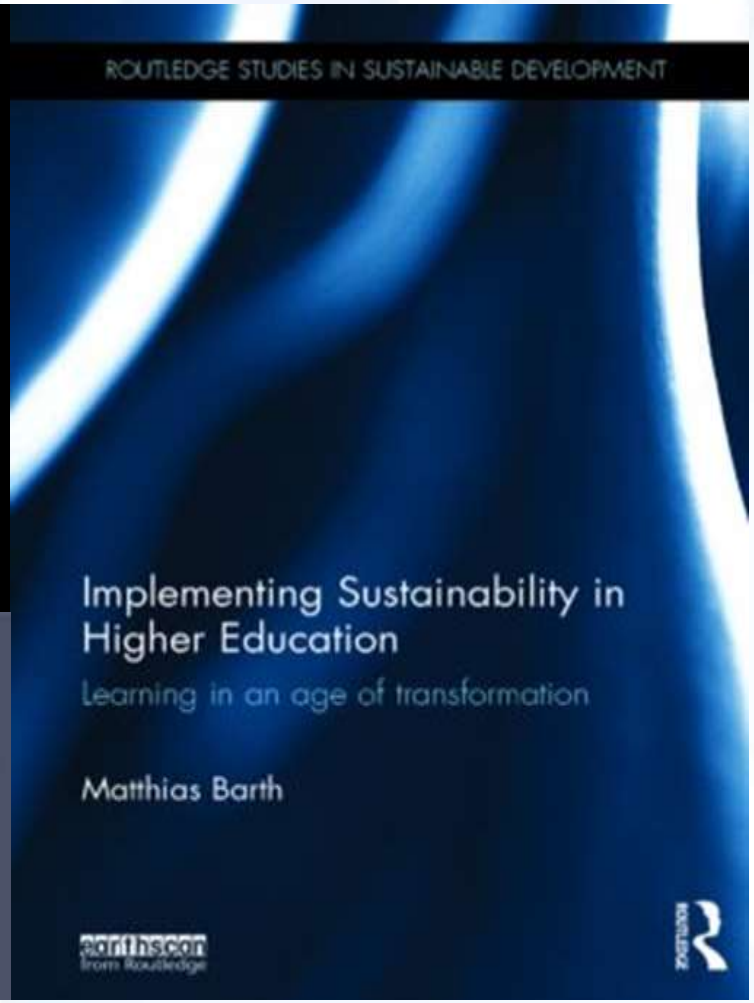
Jaime Guinan & Claire Sanders

Influences


CLAUS NYGAARD
STUART BRAND
PAUL BARTHOLOMEW
LUKE MILLARD
STUDENT ENGAGEMENT – IDENTITY, MOTIVATION AND COMMUNITY
FOREWORDS BY
LIAM BURNS, NUS PRESIDENT
PROFESSOR CRAIG MAHONEY
CHIEF EXECUTIVE, HEA
THE LEARNING IN HIGHER EDUCATION SERIES

The National Student Survey
www.thestudentsurvey.com

Changing the learning landscape.
Connect to the future.


ROUTLEDGE STUDIES IN SUSTAINABLE DEVELOPMENT
Implementing Sustainability in Higher Education
Learning in an age of transformation
Matthias Barth
earthscan
from Routledge

Aims at the outset

- To co-create (staff and students) a *visible* one-stop information portal;
- To enhance the way we communicate with each other in order to better support students to maximise their academic potential;
- To enable students to access support at critical times on their academic journey;
- To save staff time by better sign-posting answers to FAQs

Aims for 2015-16

- To make the site accessible through the student portal
- To extend access for partner college students
- To introduce sustainable method of maintaining and adding to site

Institute of Sport & Exercise Science in Numbers 15/16

- Students: **1458**
- Staff: **81**
- Courses: **58**
- Partner Colls: **4**
- Support/Professional departments across the University: **6 institutes & 8 professional departments**

Implementation

- **Where?** Blackboard (VLE) – Institute of Sport & Exercise Science 'Student Information Bank'
- **How?** Induction/lectures /Personal Tutors/Student Representatives

Key Questions:

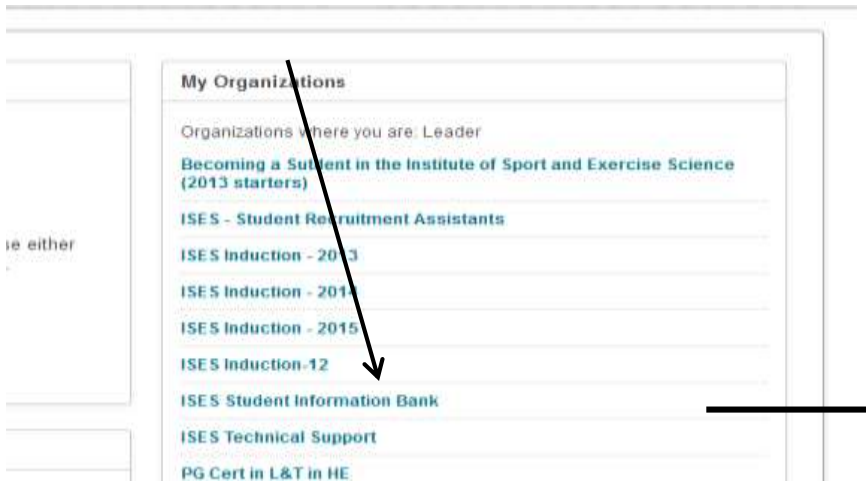
1. Were students accessing the site? – NO!!!!!
2. Why? – Too difficult to find

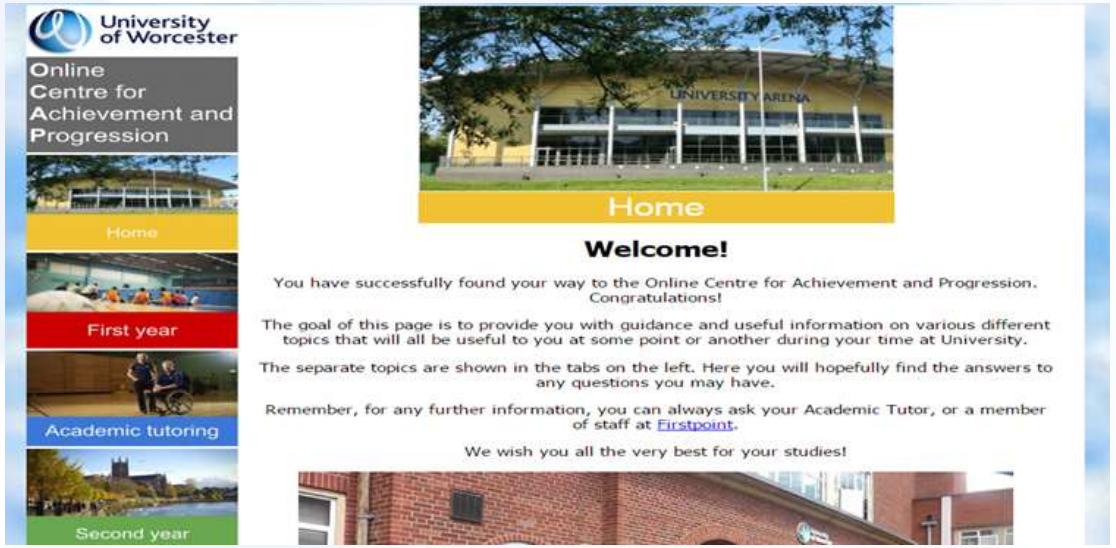
Actions?

1. Created a slide for staff to put up at beginning of semester 2 lectures
2. Visited lectures over 2/3 week period to raise awareness

Online Centre For Progression and Achievement (OCAP)

- We have set up this site in order to make information and resources available to you, which have been designed to help you reach your academic potential.
- It has been created by the staff and students in Institute of Sport & Exercise Science.
- OCAP covers a range of areas: including Assessment and Feedback, Learning resources and FAQs.
- The site is located on the **Student information Bank** – found on the right hand side of your BB page under **My Organisations**:





- Please visit it and let us have your ideas for additional resources etc. - email the OCAP team at OCAP@worc.ac.uk

Did these actions work?

- Number of students & staff visits to OCAP home page on Blackboard Student Information Bank during the period
  - 1st November 2015 to 6th April 2016

Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	→ 6th Apr 16	Total
116	**20**	**54**	**101**	**54**	**8**	**363**

Student Login

Log in to access Student Network Services, including: SOLE, Blackboard, Library Catalogue, Email and Storage.

Login

Latest student information

Careers and Employability
03/10/16 08:35
Calling all staff and students! Careers and Employability are recruiting DLHE survey staff to help out with the Destinations of Leavers from Higher Education survey in January 2017. Salary: £8.44 per hour Hours: 5.15pm -...

Finance Department Pop Up Roadshow
29/09/16 10:23
The Finance Department are having a pop-up roadshow in order for staff and students to meet the team and put forward any questions and queries. It will be held on Thursday 29th September from 11am to 1pm in firstpoint. P...

Read all blog posts

Welcome to Worcester

The University of Worcester provides a range of support, information and specialist services to enhance your student experience and help you throughout your studies.

Explore our **services for students** webpages or get in touch with us at

Quick contacts

Service Status

The Hive PC Booking

Card Top-up

Useful Links

- Academic year dates
- University homepage
- OCAP - Online Centre for Achievement and Progression
- Staff directory
- Car parking
- Students' Union
- Timetable information

How did we recruit these students?

- 2 funded SAP projects
- Students were asked to a) help raise awareness [of OCAP] b) identify two new areas of content
- Two themes emerged from consultation with students:
  1. Careers
  2. HND/FD/Top -UP

BIRMINGHAM METROPOLITAN COLLEGE
shaping futures · changing lives

TELFORD COLLEGE of Arts and Technology

(2) HND/FD
UW and Partner Colleges

University of Worcester

HEART OF WORCESTERSHIRE COLLEGE

Current HND information

Current problems	Ideas to improve	What can be done on OCAP
All information given and questions answered via lecturers	Partner colleges access to OCAP via Sole/Moodle - 24hr	Q & A section Online questions section
Lack of knowledge of opportunities in volunteering	Upload all volunteer opportunities to OCAP	Section for volunteering
Partner college information more specific	Partner college students need have different questions that need answering	Possibility of having a separate Partner College section
Lack of specific Top Up Information	More detailed information on specific courses.	Talking heads for individual courses

Information HND students want

Developing distance students

Links to ISES

Links to schools

Employability

Accommodation contacts

Detailed information and pathways of courses

Sports club links

Module information

Lecturer details especially those going into level 6

University information & contacts

Coaching qualifications

Talking Heads

- The most important information that all HND students requested was individual course information for topping up.
- Talking heads to be produced for each course at each entry level.

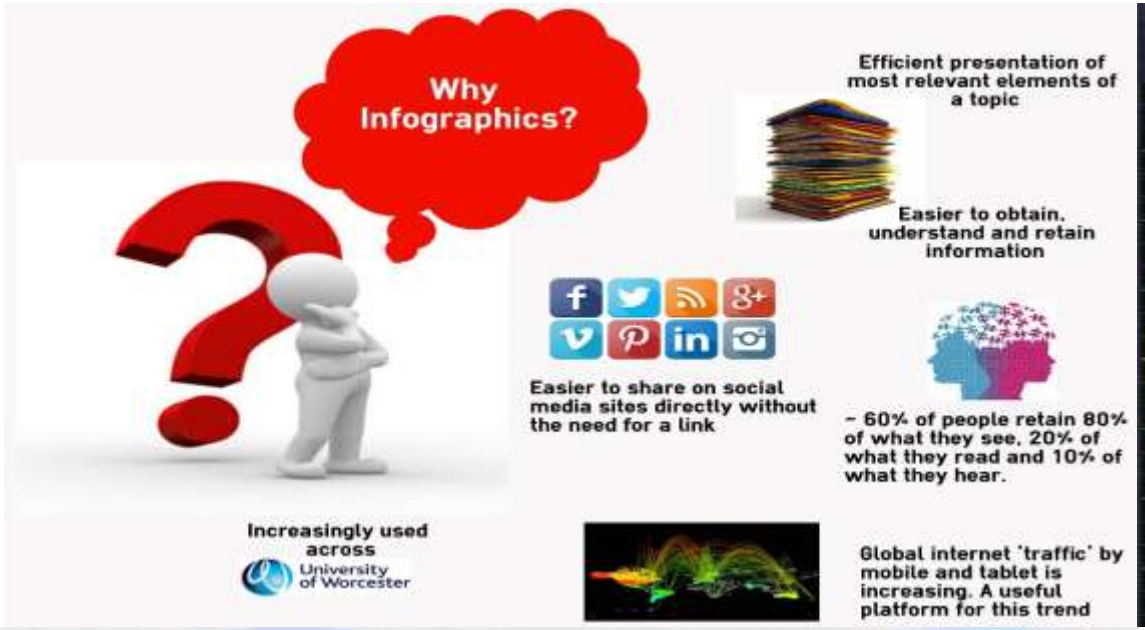
Top - up Talking Head

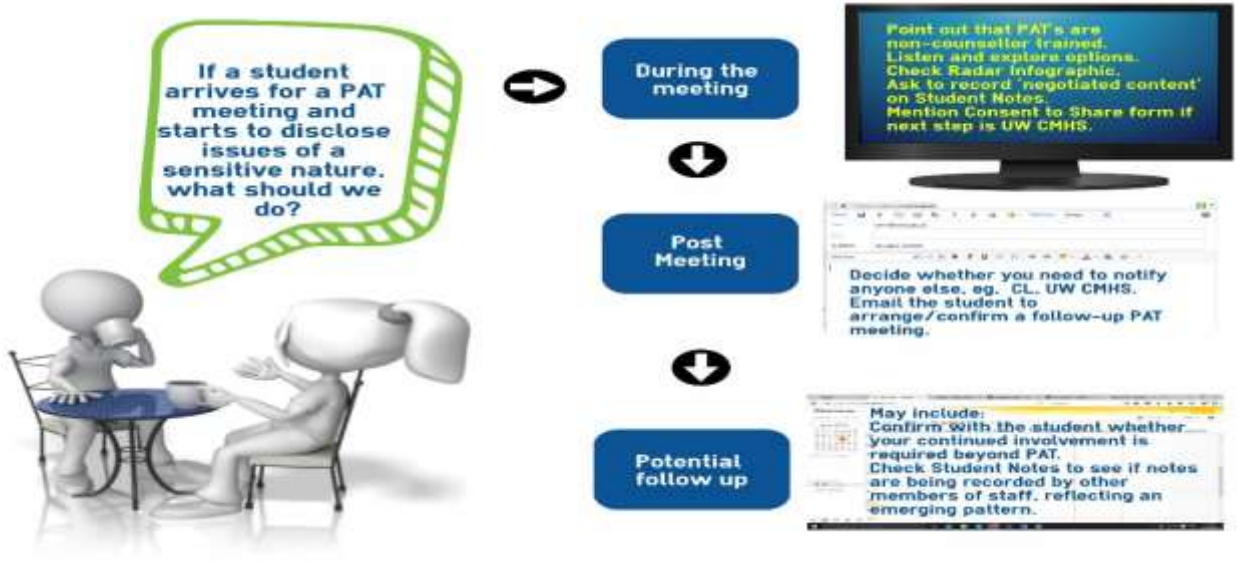
Sian Pilkington – Top up from HND Sports Coaching to level 5 Sports Business Management

Value of OCAP to HND/Fd/Top-Up students

- Sense of belonging
- Remove fear factor
- Encourage progression
- What they need to know/ How they can find out

Value of OCAP to staff





Moving the project forward

- Constant monitoring & review
  - »Recruitment of students
  - »OCAP resource
- Work with other institutes to further develop ‘OCAP’
- Evaluation of ‘OCAP’ as a resource through an L&T project

Final thought….

- If you are interested in developing your own OCAP within your own department/institutions please contact either:

- Jaime Guinan j.guinan@worc.ac.uk
- Will Bowen-Jones

  w.bowen-jones@worc.ac.uk